Would you like to join our team of casual staff and play a vital role in the day to day running of Jodrell Bank Centre for Engagement?

Role: Explainer (casual post)

Hours: Typical shift 9.30 – 17.00, weekdays

and/or weekends

Based at: Jodrell Bank Centre for Engagement,

Macclesfield, Cheshire, SK11 9DL

Wages: £13.04 per hour (less tax and NI)

Reports to: Exhibitions Manager

Informal enquiries: Email: christian.knight@manchester.ac.uk / ellen.wilson-

2@manchester.ac.uk

Jodrell Bank Centre for Engagement is one of The University of Manchester's cultural institutions. We are the Centre for Engagement with the science, heritage & culture of Jodrell Bank and the wider University of Manchester, engaging our visitors through a year-round visitor experience via our exhibitions, grounds, events and festivals. We were established in 2011 and typically welcome around 160,000 annual visitors a year. Jodrell Bank was inscribed as a UNESCO World Heritage Site in 2019 in recognition of its internationally significant heritage, science and cultural impact.

In 2022 the Centre opened its new First Light Pavilion, which broadens the offer to the public by bringing in heritage and cultural engagement alongside science.

The Centre is looking to appoint Explainers to join our Engagement Team, working on a casual basis. Explainers welcome visitors to the Centre, engaging them in Jodrell Bank's science, engineering and heritage in a friendly, efficient and informative way. The role involves tasks such as staffing our exhibitions and galleries, answering questions and giving short talks on the heritage and science of Jodrell Bank, delivering the best standards of customer service throughout.

Ideal candidates should be knowledgeable and passionate about astronomy, with the ability to instil that passion in others and have enthusiasm for public engagement work. Candidates should be good communicators and take pride in delivering excellent customer service. The ability to work flexibly and collaboratively is essential, contributing to team working within the Centre and assisting with additional duties as required, front of house duties in particular.

Further information

- Successful applicants must undergo a Disclosure and Barring Service (DBS) check.
- Successful applicants will undergo induction at the Centre to familiarise themselves with the key tasks of the role (including fire marshall training)
- Jodrell Bank is based 20 miles south of Manchester in the Cheshire countryside, with no direct public transport routes. The ability to travel independently to the Centre, either by car or other means, is essential. For more information see www.jodrellbank.net/getting-here
- Please note that mobile phones must be in flight mode whilst you are on site to avoid causing interference that would disrupt the live science taking place on site.

The University of Manchester values a diverse workforce and welcomes applications from all sections of the community.

