



VOLUNTEER GREETERS

Volunteer Greeters are vital members of our team. They are the friendly face visitors see when they enter our First Light Pavilion, providing a warm welcome and orientation.

RESPONSIBILITIES & DUTIES

Volunteer Greeters report to the Visitor Services Manager and are expected to:

- Welcome visitors as they enter the First Light Pavilion.
- Provide visitor orientation and direction to the Exhibition, Space Dome, Toilets or Café.
- Assist with visitor entrance and egress to the Space Dome, managing queues and checking tickets.
- Identify visitors who may need help with access.
- Advise visitors to ensure their phones are switched off or on flight mode, explaining that it is necessary to protect the science carried out on site.
- Develop a good knowledge of the Jodrell Bank site, be familiar with the facilities and daily events.
- Maintain a visual presence in the foyer area to offer further assistance as required and to thank visitors on their departure.

REQUIREMENTS

The role will suit you if you are:

- Brimming with enthusiasm
- A friendly person who likes meeting different people.
- A good communicator.
- A good team worker.
- Observant and aware.
- Punctual, reliable and flexible.

REGISTER YOUR INTEREST

To register your interest in this role, please contact:

Suzanne Millward

Visitor Services Manager

Suzanne.millward@manchester.ac.uk