Jodrell Bank Discovery Centre

Access Statement

November 2018

This document is available in large print or on different coloured backgrounds.
Introduction

The Jodrell Bank Discovery Centre is one of the University of Manchester’s Cultural Institutions with a core mission to ‘inspire the scientists of the future’.
We are committed to developing and offering the best possible access to all visitors.

Jodrell Bank Discovery Centre is located in the Cheshire countryside, close to the villages of Goostrey and Chelford and the towns of Holmes Chapel, Knutsford and Macclesfield and Congleton.

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Before you visit

Information regarding Opening Times, Entry Prices, Events and Directions to the site can be found at www.jodrellbank.net

Approximate Travel Distances
Goostrey – 2 miles
Chelford – 3 miles
Holmes Chapel – 4.5 miles
Knutsford – 6 miles
Congleton – 8 miles
Macclesfield – 10 miles – mainline Train Station

Taxi services are limited and there is no access by bus.
Sat Nav postcode is SK11 9DW
Telephone number 01477 571766

Arrival and Car Parking

There are brown tourist signs on the A537 from Macclesfield and Knutsford, the A535 from Alderley Edge through to Holmes Chapel and the grey main entrance signs are located on the corner of Bomish Lane, just off the A535, and at the barrier entrance to the site.

There is a free car park with approximately 320 spaces for cars and includes 4 spaces on the left hand for coach parking. The car park has some spaces with Tarmac surface and some space with surface. There are 20 designated Tarmac surface accessible parking bays directly opposite the Planet Pavilion.

There is a Bike Shed to store and lock cycles.
Approximately 8 metres of dropped kerb allow easy access to the Planet Pavilion and Visitor Reception.
Planet Pavilion

Main Entrance, Shop, Visitor Reception and Ticketing Area

Visitor Reception, the Shop and the Ticket desk are located in the Planet Pavilion. Entry is via manual double glass doors each with black manifestations. Each door opening width is 115cm and both open outwards. Staff are on hand to assist with door operation. There are also similar doors at the rear of the building.

The Visitor Reception lobby area is a level carpeted area with bench seating. There is a moveable queue barrier on the approach to the Ticket Desk. The Ticket Desk is of varying heights of 700mm (wheelchair accessible) /890mm/1100mm and the Shop desk a height of 890mm.

There is a hearing induction loop; hearing aids should be switched to ‘T’.

Two manual wheelchairs are available to borrow (no charge).

An A5 Trail Map offers a site map and. This is printed in English with white and yellow text on a black and blue background.

Café

The cafe is located inside the Planet Pavilion and offers 14 tables inside, 13 tables outside on wooden decking and 3 picnic benches on the grassed area. Outside tables are generally accessible to wheelchair users. The first 3 tables inside are most accessible to wheelchair users (tables 1/9/10). The outside decking area is accessed via a retractable bi fold door with a minimum width of 870mm.

The Café Pay Desk is at a height of 920mm.

3 highchairs are available for use in the café.
Comet Lodge

The Comet Lodge is used as an indoor picnic area and school lunch area. Wheelchair access is limited. The outside space offers picnic benches.

Outdoor Exhibitions and Space

The pathways leading to the outdoor exhibits and to Planet and Space Pavilions are a minimum width of 1900mm (1230mm to Star Pavilion) with wooden benches at intermittent points. There is bollard lighting for use in low light conditions.

Picnic benches (2 are wheelchair-accessible) are available on the grass area off the Telescope Pathway.

Directional signs are in good view with white print on a black background.

The Whispering Dishes are accessed by 2 steps to each.
Space Pavilion

Entry to the Space Pavilion lobby area is via manual double glass doors each with black manifestations. Each door opening width is 115cm and both open outwards. Staff are on hand to assist with door operation.

There are portable seats provided for visitors who would prefer not to stand for long periods and also seated areas for viewing videos.

The floor surface changes from carpet to hard surface in the exhibition area.

There is a Fire Exit with a door width of 1220mm.

Exhibits

All of the videos in the exhibition are subtitled.

The sections of text in the exhibition are at a suitable level for people of all heights to read.

All interactive exhibits and touch screens are at suitable heights for wheelchair users.

We have sound accompanied exhibits for sight impaired visitors and a ‘hands on’ 3-D model of the Lovell telescope.

First Aid Room

The First Aid room is located within the Space Pavilion accessed via a 900mm wide door.
Inside the room is a sink area, a bed with side rails accessed by a step and a padded chair with footstool. A First Aid kit is provided.
Events Space

The Events Space is located within the Space Pavilion accessed via double doors each with a width of 1080mm. There is a Fire Exit with a door width of 1220mm.

There is a hearing aid induction loop in this space.
Star Pavilion

The Star Pavilion houses the Wolfson Auditorium which is a flexible use area. The space can be configured in various ways eg. a) for teaching and provides two areas for Education workshops and two areas for school lunches and b) as a lecture auditorium to seat 200 c) as a corporate function space.

Entry to the Star Pavilion lobby area is via manual double glass doors each with black manifestations. Each door opening width is 1120mm and both open outwards. The lobby area is carpeted and leads to a hard surface floor in the Wolfson Auditorium.

There is an induction loop system in this area.

Toilets

Male, female and accessible toilets are available in all three pavilion buildings -
Male – two urinals plus a cubicle.
Female - three cubicles.

**Accessible toilets** all offer the following:
Toilet with back cushion.
Moveable grab bars at the side of the toilet.
Grab bars on walls.
Assist cord.
Low-level sink with easy lever mixer tap.

Baby change facilities are available in each accessible toilet area.

Accessible toilets all have outward opening doors with a width of 930mm. Turning spaces vary.
Planet Pavilion – 2100mm x 1440mm.
Space Pavilion – 2150mm x 1600mm.
Star Pavilion – 2600mm x 1550mm.
Gardens and Arboretum

There are 35 acres of gardens and arboretum.

A grey sign with a large colour coded map is situated at the entry point. Emergency equipment notices (life lines) are printed black on yellow signs at the garden gate. Signage around the garden is white and yellow print on black boards.

There are resin bonded pathways around the first part of the garden, leading to and from the Galaxy garden. Access to the Galaxy garden is via a large outward opening wooden gate.

Wooden benches and picnic tables are available at intermittent points. A wheelchair accessible picnic bench is situated on the grass by the garden entry pathway.

The play area is half way round the pathway. Access is over 10mm high horizontal wooden posts onto a bark surface.

The majority of the arboretum is off the pathways and accessed by uneven grassed rides (walkways).

Departure

The barrier at the exit to the site lowers at 4pm. After 4pm the exit barrier rises automatically as vehicles approach.

Further Information

To access this document in other formats (for example, large print and with different coloured backgrounds), please contact the Discovery Centre:

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